## Work Place

Tianjin, China.
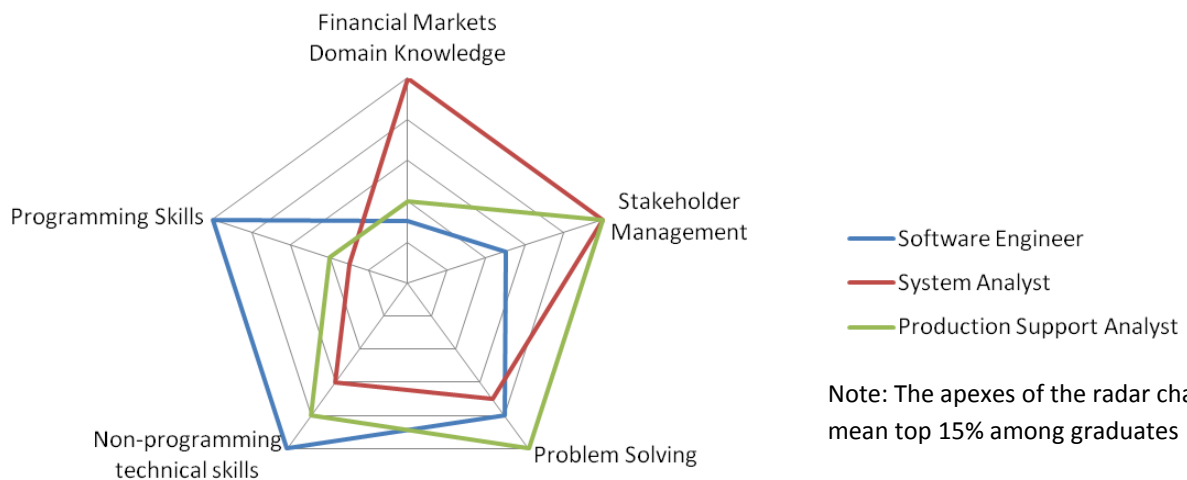
## Email

Vip.sc@vip.chinalhr.com

## Position and Vacancy

- Software Engineer (40)
- System Analyst (5)
- Production Support Analyst (5)

## Outline of Competence Profiles



Note: The apexes of the radar chart mean top 15% among graduates

## Common Qualifications

- Strong abilities on problem solving.
- Strong communication skills and constructive thinking.
- Ability to work in a fast-paced dynamic environment to deliver quality results under pressure.
- Ability to fluently read/write and passably listen/speak in English.

## Software Engineer

**Job Description**

The Software Engineer role offers the candidate an excellent opportunity to build and enhance software components for the various key projects enabling the business of Standard Chartered Financial Markets.

**Responsibilities**

- Conduct or participate in requirement analysis with business analysts and end users.
- Design, coding, testing and documentation for bug fixes, enhancements and new module development.
- Work with Production Support Analysts, DBAs, and end users to resolve production issues.
- Coordinate with other teams regarding deployment, interfaces and other development activities.
- Participate in SDLC processes such as daily SCRUM, change control, release and other activities.

**Qualifications**

- Passionate on technology, keep track with latest programming trends, and active in technology forums.
- Good at data structure and programming concepts.

- 1+ year hands-on experience on programming languages such as Java, C#, and Scala (~5000 lines of code).
- 1+ year hands-on experience on Oracle or other RDBMS with good SQL programming skills.
- Part-time working experience in real projects is a plus.
- Participation in open-source projects is a big plus.
- Experience in fun applications such as games is a plus.

## System Analyst

**Job Description**

The System Analyst role provides the critical strategic link between the Business Analysis community and Development teams. The focus of this position will be the documentation of system specification, interface specification, system requirements and the correspondence with associated business processes and workflows in support of corporate initiatives and projects.

**Responsibilities**

- Gather, analyze, and document system requirements leading to the development of a system in support of Business Requirements of a business function.
- Support the development of internal system documentation and design, including the external service interfaces and non-functional service level agreement and track-ability.
- Support the establishment of new projects by facilitating reuse of current and future business service components, and produce the Functional Specification documents.
- Develop metrics for business service component reuse, and enhance associated business value of services.

**Qualifications**

- Exposure to Capital Markets products and processing.
- Exposure to business modeling, and understanding of UML, Data Modeling and Formal Specification.
- Familiarity with technical concepts and tools, Java, Component development, database Design tools.
- Excellent interpersonal and communication skill to work with team members and stakeholders at all levels, technical and non-technical, in a positive and cooperative manner.
- Excellent organizational and time management skills.
- Attentive to details, quality-oriented, and able to execute in a timely and accurate manner.

## Production Support Analyst

**Job Description**

The Production Support Analyst role offers an exciting opportunity to work as part of cross asset application support team providing 24x7 global user and production support. All incidents, requests and problems are managed through the Remedy ticketing tool and direct application monitoring and alerting via the ITRS console while other tools are being developed and deployed to enhance the supports teams' capabilities.

**Responsibilities**

- Logging, co-ordination and resolution of issues and incidents.
- Track incidents and where necessary, provide regular updates to users on request status and progress.
- Follow escalation procedures during outages and ensure root-cause analysis is performed.
- Escalate appropriate issues to teams of higher support line to keep within Service Level Agreement.
- Log file investigations and troubleshoot to resolve End of Day batch failures.
- Contribute and update knowledgebase support articles.
- Problem management, Change Management, and Proactive approach to technology related activities.
- Automation of manual and repetitive tasks and monitoring.

**Qualifications**

- Very fluent spoken English and be able to communicate with global business users from day 1.
- 'Can Do' Attitude
- Outstanding ability on problem solving
- Outstanding ability to work under pressure
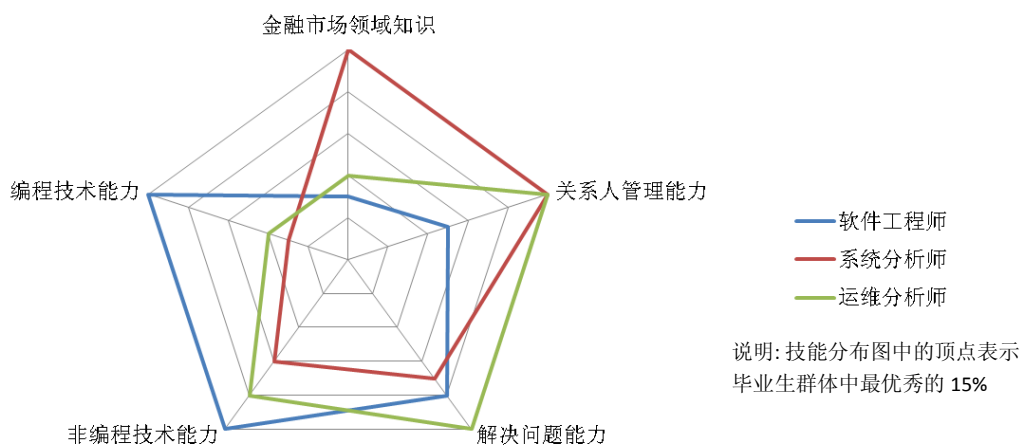- Broad technical knowledge

## 工作地点

中国天津

## 简历接收邮箱

Vip.sc@vip.chinahr.com

## 职位与空缺

- 软件工程师 (40)
- 系统分析师 (5)
- 运维分析师 (5)

## 关键能力纵览



说明: 技能分布图中的顶点表示毕业生群体中最优秀的 **15%**

## 基本资质要求

- 出色的解决问题能力。
- 出色的沟通能力和建设性的思维方式。
- 能在快节奏、多变化、和有压力的工作环境下交付高质量的工作结果。
- 英文读写流利，听说基本无障碍。

## 软件工程师

### 职位概述

软件工程师的职位提供了一个构建和优化软件的绝好舞台，这些软件将支撑渣打集团金融市场的全球业务运行与拓展。

### 工作职责

- 组织或参与系统分析活动，与业务分析师和最终用户充分交流。
- 针对系统缺陷的修复、功能的增强、以及全新模块的构建，开展设计、编码、测试和文档编制等活动。

- 协同运维分析师、数据库管理员、以及用户，解决业务应用系统运行中出现的各种问题。
- 协调其它相关团队，完成系统部署、制定接口协议、及其它相关的开发技术活动。
- 参与软件开发生命周期中的各项实践，例如 SCRUM、变更控制、版本发布控制、及其它相关管理活动。

### 资质要求
- 热衷于软件技术，跟踪软件开发领域的最新动态，活跃在相关技术论坛。
- 掌握数据结构和编程的基本概念和实践方法。
- 超过一年的实践编程经验，例如 Java、C#、以及 Scala 语言（约 5000 行代码）。
- 超过一年的实践 SQL 编程与关系型数据库应用经验，例如 Oracle 和 SQL Server。
- 拥有实际项目开发的实习经验更佳。
- 拥有开源项目开发经验更佳。
- 拥有游戏或类似娱乐程序的开发经验更佳。

## 系统分析师

### 职位概述
系统分析师是联结业务分析师群体和开发团队之间的关键纽带。这一职位的工作重点是编制系统规格说明、系统接口规格说明、以及系统需求规格说明，确保这些文档描述的工作流程满足相关业务意图与项目要求。

### 工作职责
- 根据业务部门的业务需求规格说明书，收集、分析和编写用于指导软件开发的系统需求规格说明。
- 支持内部软件系统的设计和文档编制工作，涉及供其它软件系统使用的服务接口、非功能性的服务水平协议、以及这些内容的关联关系。
- 在新项目立项之初，促进现有及待建业务服务模块的复用，并编制功能规格说明书。
- 量化业务服务模块可复用性，进而提升相关服务模块的利用价值。

### 资质要求
- 了解资本市场金融产品和操作流程的概念。
- 了解业务建模，并掌握 UML，数据建模和形式化描述方法。
- 熟悉软件技术的概念与工具，例如 Java 语言、基于构件的开发方法、以及数据库设计工具。
- 出众的人际沟通能力，善于和各层面的、技术或非技术型的团队成员及关系人积极而有效地协作。
- 出众的组织协调与时间管理能力。
- 对细节敏感，有质量意识，并有果断和到位的执行能力。

## 运维分析师

### 职位概述
运维分析师职位提供了一个全方位了解系统运维的绝好机会，覆盖金融市场的多种产品。运维分析师团队在 7 天 x24 小时范围内支持全球业务应用系统的运行，并处理用户的各种诉求。全球运维团队通过 Remedy 工单管理系统调度系统运行中出现的事故、变更请求、以及其它问题，通过 ITRS 主控台对系统的运行状况进行实时的监测和预警。此外，该团队负责开发和部署用于提升运维管控能力的各种工具。

### 工作职责
- 记录、协调并解决系统问题与事故。
- 跟踪系统事故的解决过程，定期向用户汇报进展状况。
- 在应用系统运转中断时，按流程进行上报，并确保完成相应的症结分析工作。
- 向更高级别支持团队上报系统问题，以确保符合服务水平协议中约定的要求。
- 分析系统日志文件，定位每日批处理任务中的故障原因，并加以解决。

- 在运维知识库中，贡献和更新技术文章。
- 管理问题，管理变更，并通过主动的方法解决更多技术问题。
- 实现监测任务和重复性手工作业的自动化处理。

## 资质要求
- 非常流利的英文口语，有能力在入职当天与外籍用户进行交流。
- "我能行"的工作态度。
- 卓越的解决问题能力。
- 良好的抗压能力。
- 宽广的技术知识面。